



CQL Group

## Terms and Conditions



## ► **Terms and Conditions of Business**

By submitting this application electronically to CQL you agree to pay CQL the cost of carrying out this Assessment / Review.

Expenses may be included where applicable. Invoices will be forwarded after the completion of the agreed stage of the Assessment / Review activities and are due for payment in full on receipt of the invoice. If payment is not received, CQL may withhold further Assessment / Review activities until payment is received. Furthermore non-payment of an invoice is regarded as 'bringing the (IIP) Standard into dispute' and may result in your organisation being de-recognised as an 'Investor in People'

If you are eligible for a grant for part of the cost of the Assessment / Review from Business Link 4 London / Learning Skills Council or any other Delivery Partner you must pay CQL in full before claiming any amount due. If you require a receipt please request one when making payment. Subsidies are rarely available and should you believe your organisation should not pay the full cost of the Assessment / Review please contact CQL immediately.

There is a financial penalty for postponement / cancellation of Assessments / Reviews, please see our cancellation policy for details.